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GAS Safe Register No. 150246

VAT Registration No: 799331676

### *Terms & Conditions*

*Please read this document carefully. If you have any questions do not hesitate to ask for further clarification.*

- *AJS will carry out the work as set out in your quotation for the price stated within the terms and conditions set out below. All prices quoted include VAT.*
- *Your quote is valid for 28 days. After this time your quote may not be valid due to commodity fluctuations beyond the control of AJS.*
- *The quotation relates only to the works specified. It may not be possible to survey existing services during the estimating process, and as such we cannot be held responsible for any unforeseen problems. Any existing parts, pipes or cables that are unfit for purpose (e.g. one pipe system) may need to be replaced or repaired before any work can continue. If any such work is found, this will always be discussed with you when they do arise, and any price implications will be clearly outlined, in writing, before the additional work commences.*
- *Our payment terms are strictly on receipt of invoice. Please note quoted works over £10,000.00 may require interim payments throughout the works. Payment is accepted by Bank Transfer, Cash, Cheque or Debit/Credit card,*
- *Title to any goods, supplied by AJS, shall not pass to the customer, but shall be retained by AJS until payment in full for such goods has been made by the customer.*  
*Until such time that the title of goods has passed to the customer:*
  - (i) AJS shall have absolute authority to repossess, sell or otherwise deal with or dispose of all, any or part of such goods in which title remains vested in the company.*
  - (ii) for the purpose specified in (i) above, the Company or any of its agents or authorized representatives shall be entitled at any time and without notice, to enter any premises in which goods or any part thereof is installed, stored or kept, or is reasonably believed so to be.*
  - (iii) AJS shall be entitled to seek a court injunction to prevent the customer from selling, transferring or otherwise disposing of such goods. Notwithstanding the foregoing risk in such goods shall pass on delivery of the same to the customer and until such time as title in such goods has passed to the customer, the customer shall insure such goods to their replacement value and the customer shall forthwith, upon request, provide AJS with a certificate or other evidence of such insurance.*

- *AJS will carry out works as specified in the quotation, all labour and materials will be provided within the quote unless stated where certain materials may be provided by the customer. Under certain conditions, additional work / materials may become necessary if unforeseeable issues arise. (Examples of these would be leaks caused by conversions to pressurised heating systems, failing radiators after power flushing, updating to pressurised hot water systems that cause issues with taps, pipework or showers, long term concealed water leaks which have caused damage to building structure, plaster falling off walls when existing tiles are removed).*
- *Any time frames given you are our best estimates. Every effort will be made to keep within those times. If delays arise, we will let you know at the first opportunity. Providing the delay is not caused by an issue such as those stated in the above paragraph, no additional charges will be made for labour. AJS cannot take any responsibility for additional costs incurred by the customer that arise due to delays.*
- *The value of any variations whether by addition, omission or substitution ordered and authorized by the client should, wherever practical, be agreed before the variation is carried out. The value of all variations will be added to or deducted from the estimate.*
- *Defects which exist at, or may appear within twelve months from, completion of the works, if proved to arise from materials and/or workmanship in accordance with the quotation, will be made good by 'AJS Gas & Heating Ltd' at their own cost. Confirmation of such defects should be given before the expiry of the twelve-month period.*
- *AJS will comply with all health & safety requirements and Gas Safe Regulation requirements. All works will be carried out by fully trained and qualified engineers. During works, AJS will bring tools & materials into your property & also make access in flooring etc. for installations. You will be made aware of all these areas of work and conditions. You will be responsible for your safety and anyone else in your property except AJS employees. AJS cannot accept responsibility for injury caused.*
- *At the time of quotation, we will discuss the areas in which work will need to take place. At this time, we will agree who will be responsible for removing furniture, lifting carpets, or flooring. If AJS are responsible for this, additional costs will be built into the quote. If you decide to be responsible for this, AJS will give as much notice as possible as to the time the site will be required for work.*
- *AJS Gas & Heating Ltd has Employer's liability insurance (up to the sum of £10,000,000.00) and Public liability insurance (up to the sum of £5,000,000.00)*
- *We have allowed for free use of an electricity supply for our hand tools and free use of a water supply for building operations as is customary to the trade.*
- *We have presumed that our contractors may use your toilet facilities.*
- *We will take every care to work without causing damage to your property. If we cause unnecessary damage due to negligence, we will put it right. For certain situations, some redecoration may be required, where possible you will be made aware of these locations before work. You will be responsible for this.*

- *The price quoted includes clearing the site of all unused materials and environmentally disposing of any non-hazardous waste.*
- *If asbestos is discovered at your property, it is only harmful once disturbed. If it must be removed, then a licensed contractor must carry out the works and there will be an additional cost for removing and disposing of it. Damaged asbestos is very harmful, so it is important that it is dealt with quickly and effectively.*
- *All Warranties on new appliances are provided by the Manufacturer of the appliance, not AJS Gas & Heating.*